

2. Quality Policy

J M Vassallo Vibro Blocks Ltd and J M Vassallo Vibro Steel Ltd supply steel reinforcement and structural elements and other products used in the construction industry.

Top management has committed to establish a quality management system (QMS) that meets the requirements of EN ISO/IEC 9001 and a factory production control system that conforms to the requirements of EN1090-1. Top management shall monitor, measure and evaluate the effectiveness of this QMS regularly to ensure that it achieves its intended results. Such effectiveness will be reported regularly at all levels.

Top management's main objective is to ensure that customer and applicable statutory and regulatory requirements are determined, understood and consistently met. This objective shall be met by ensuring that our product provides good value for money by ensuring good quality, competitive pricing and an efficient service.

Top management is committed to the continual improvement of its products. This commitment is attained through the establishment, monitoring and upkeep of measurable quality objectives. These objectives will identify and address the risks and opportunities that can affect conformity of products and the ability to improve customer satisfaction. Suggestions for improvement are sought both from staff and customers. Feedback from customers is actively encouraged thereby increasing improvement opportunities.

Top management is committed to ensure that all the resources needed for the QMS are available. Every employee is responsible for, and will be trained to perform the duties required by his/her specific role.

Top management has communicated the importance to follow the applicable QMS requirements in relation to the success of the Company and this policy to all employees. Employees and other organizations, including key suppliers, are expected to co-operate and contribute to meet and improve the QMS requirements.

Top management is committed to promote a culture of occupational health and safety and environmental consciousness.

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Managing Director

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Quality Manager